Request for Calibration R.M.A.

For Office Use Only
R.M.A.# _____
Date: _____

RMA numbers can be generated same day at www.apbuck.com, scroll down and click on 'Service/Repair' - or - you may fax your RMA form to 407-851-8910 and we will contact you within 1-2 business days.

Contact Name: _____ **Fax:** _____

Phone #: _____ **Email:** _____

Company Name & Billing Address:

_____

_____

_____

_____

Company Name & Shipping Address:

_____

_____

_____

_____

☐ Credit card ☐ Wire Transfer ☐ Check ☐ Purchase Order (Established customers only)

Effective January 2016:
Credit card payments are made online at **www.apbuck.com or and by clicking on 'Make payments ' at the top of the page.** * If we are not shipping **'Collect'** using your Freight account number, then we will at the time of shipping provide you with your freight cost so that you can go online to process the total amount due for your order.

Serial Number:

M-1		**M-5**		**M-30**	
M-30B		**MSA**		**SKC**	
DIGI-5		**DIGI-30**			

Service Options :

☐ Option 1 Platinum Calibration Repair @ $425
☐ Option 2 Calibration & Battery @ $375
☐ Option 3 Annual Calibration @ $325
☐ Evaluation Only @ $25
☐ Flow Cell @ $115
☐ Expedited Services (3 days) @ $50

Reason For Return:

☐ Damaged Flow Cell ☐ Won't Turn-on ☐ Battery Problem ☐ Other

Explanation Of Problem:

_____

_____

Return Shipment Method:

☐ Ground ☐ Two Days
☐ Overnight ☐ Three Days

Shipment Charges:

☐ Pre-Pay and Add to the order using UPS
☐ Freight Collect Using: ☐ UPS ☐ FEDEX ☐ DHL

Collect Account #: _____

Signature Of Authorization: _____ **Date:** _____

Note:
Please write the R.M.A. # on the outside of your Box and in the "Ship To" address below.

Why take your '*mini*-BUCK CALIBRATOR ™'to a less experienced local service center?

Trust the Original Manufacturer:

To guarantee that all replacement parts are new and manufactured to original specification. We are able to perform a Calibration Repair on any *BUCK* model by our trained and skilled technicians. We have simplified the process by offering 3 different options for all your Calibration and Service needs.

The first option is the Annual Platinum Agreement. This superior plan keeps the mini-Buck Calibrator™ in original working condition and in calibration and includes expedited service to get your unit back to you sooner. This service includes an annual Certificate of Calibration and covers any repairs including a new battery each year. It also includes a warranty on all parts and labor for the whole year. The second option is to get your pump calibrated and have the battery replaced. The third option is for calibration services only. Take advantage of our superior calibration repair service by selecting the plan that fits your calibration needs the most.

Calibrator Maintenance Service Plan Options

Services	Platinum Calibration	Calibration and Battery	Calibration Only
NIST Traceable Certificate of Calibration	✠	✠	✠
Verify that the unit meets original specification	✠	✠	✠
Hard Copy 'As Received & As Shipped' Data	✠	✠	✠
Replace Battery as needed	✠	✠	
Clean / Verify optical sensors	✠	-	
Clean flow cell, inspect flow cell for leaks, and replace, if necessary	✠	-	
One year warranty on parts & Labor	✠	-	
	PRICE $425.00	**PRICE $375.00**	**PRICE $325.00**

Please review and select 1 of the 3 Service Plan Options. If you choose not to select one of the options, you may request an evaluation. All evaluations that are not covered under warranty will be charged an **evaluation fee of $ 50.00**. If the repair is authorized within 14 days of receiving the quote, 50% of the evaluation fee will be applied to the repair price. For unconfirmed warranty issues, we are not responsible for associated freight costs. It is recommended that you first contact A.P. Buck directly for technical support.

The mini-BUCK™ Calibrator is the registered Trademark of A.P. Buck Inc.

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