RMA# Request for Libra/Allin/Elite pumps

For Office Use Only
R.M.A.# _ _ _ _
Date: _ _ _ _ _

RMA numbers can be generated the same day at www.apbuck.com scroll down and click on 'More Info' below your unit type - or -you may fax your RMA form to 407-851-8910 and we will contact you within 1-2 business days.

Contact Name:_____ **Fax** _____

Phone#: _____ **Email:** _____

Company Name & Billing Address:

_____

_____

_____

_____

Company Name & Shipping Address:

_____

_____

_____

_____

_____

___Credit card ___ Wire Transfer ___Check ___Purchase Order {Established customers only)

Effective Januarv 2016:

Credit card payments are made online at www.apbuck.com by **clicking 'Make payments' at the top of the page.** * If we are not shipping *'Collect'* using your freight account number, then we will at the time of shipping provide you with your freight cost so that you can go online to the total amount due for your order.

Serial Number:

L-4		LP-1/ALLIN 1/ELITE 1	LP-5/ALLIN 5/ELITE 5
LP-7		LP-12 /ALLIN 12/ELITE 12	LP-20

Service Options:

___ Triple Battery Pack $305

___Battery Rebuild (4 battery cells only) $110

___Battery Rebuild (12 battery cells only) $195

___Quick Five Charger

_Single Pack New Battery $195

_Pump Tune Up@$120 (Model L-4@$100)

_Evaluation Only $25
(Detail repair estimate will be done.)

_Charging problem

Reason For Return:

__Not Calibrating ___Won't Turn-on ___ Battery Problem

Explanation Of Problem: _____

_____

Return Shipment Method:

Ground___ Two Days ___

Overnight___ Three Days___

Shipment Charges:

Pre-Pay and Add to The Order Using UPS___ **OR**

Freight Collect Using: ☐UPS ☐ FEDEX

Collect Account# _____

Signature Of Authorization: _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ **Date:**_ _ _ _ _ _ _ _

Note: **Please put R.M.A. # on the outside of your Box and include one form per Unit.** Ship to address below.