



RMA# Request for Libra/Allin/Elite pumps

For Office Use Only
R.M.A.# _ _ _ _
Date: _ _ _ _

RMA numbers can be generated the same day at www.buckservice.com scroll down and click on 'More Info' below your unit type - or -you may fax your RMA form to 407-851-8910 and we will contact you within 1-2 business days.

Contact Name: _____

Fax _____

Phone#: _____

Email: _____

Company Name & Billing Address:

Company Name & Shipping Address:

Credit card Wire Transfer Check Purchase Order {Established customers only}

Effective January 2016:

Credit card payments are made online at www.apbuck.com by clicking 'Make payments' at the top of the page. * If we are not shipping 'Collect' using your freight account number, then we will at the time of shipping provide you with your freight cost so that you can go online to the total amount due for your order.

Serial Number:

L-4	LP-1/ALLIN 1/ELITE 1	LP-5/ALLIN 5/ELITE 5
LP-7	LP-12 /ALLIN 12/ELITE 12	LP-20

Service Options:

- Triple Battery Pack @\$275
- Battery Rebuild(4 battery cells only)@\$95
- Battery Rebuild(12 battery cells only)@ \$175
- Quick Five Charger
- Single Pack New Battery@ \$175
- Pump Tune Up@\$100 (Model L-4@\$90)
- Evaluation Only@ \$25
(Detail repair estimate will be done.)
- Charging problem

Reason For Return:

- Not Calibrating
- Won't Turn-on
- Battery Problem

Explanation Of Problem:

Return Shipment Method:

- Ground _____ Two Days _____
- Overnight _____ Three Days _____

Shipment Charges:

- Pre-Pay and Add to The Order Using UPS **OR**
- Freight Collect Using: UPS FEDEX
- Collect Account# _____

Signature Of Authorization: _____ D a t e : _____

Note: Please put R.M.A. # on the outside of your Box and include one form per Unit. Ship to address below.